

标准



每个组织都希望改进其运营方式，以增加市场份额、降低成本、更有效管理风险，或者提高客户满意度。质量管理体系提供了在您选择的任何领域监控并改进绩效所需的框架。

ISO 9001 是迄今为止世界上最成熟的质量框架，目前全球有 161 个国家/地区的超过 75 万家组织正在使用这一框架。ISO 9001 不仅为质量管理体系，也为总体管理体系设立了标准。它帮助各类组织通过客户满意度的改进、员工积极性的提升以及持续改进来获得成功。

ISO 9001 是质量管理体系标准系列之一。它帮助您了解向客户交付产品/服务的过程，从而使您的组织达到最佳状态。ISO 9000 标准系列包括：

- ISO 9000 - 基础知识与词汇：向用户介绍管理体系背后的概念并阐明所用的术语。
- ISO 9001 - 要求：规定了要使运营符合标准并获得认证需要达到的条件。
- ISO 9004 - 绩效改进指导方针：这些指导方针建立在八项质量管理原则的基础上，旨在供高级管理层作为一种框架使用，该框架能让他们考虑所有利益相关方（而不仅仅是客户）的需求，从而引导组织改善绩效。

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出版物



The Waste Electrical and Electronic Equipment Directive: Requirements and implementations

The Waste Electrical and Electronic Equipment Directive: requirements and implementation is a guide produced by BSI for manufacturers, importers and exporters of electrical and electronic equipment. Part 1 introduction sets out the background to the WEEE Directive, explaining the need for legislation, how the Directive came to fruition and the requirements and the implications for producers and retailers of Electrical and Electronic Equipment. Part 2 provides detail on the situation in a range of European and international countries, including all EU Member States. New information on countries implementing measures will be added as it becomes available.

New in 2008, Part 3 of the guide covers the UK implementation of the WEEE Directive, including guidance on UK regulations, exemptions, organizations responsible for implementation, what producers need to do to comply, requirements on distributors, collection and take-back schemes, treatment, fees and charging and enforcement. Copies of the Directive and Council Decisions are also included. To keep you informed of key developments, an update service is available, which is available to you free of charge for the first year, after which you can renew for an annual fee.

- A4 loose-leaf with binder
- ISBN 0 580 49271 0
- ISBN-13 978 0 580 49271 6
- BSI order ref BIP 2117
- Published by BSI

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